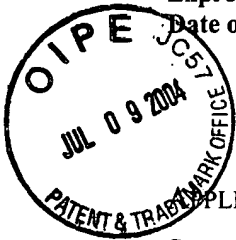


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Attorney Docket No. 24200-002CON



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: James D. Schlick et al.

SERIAL NUMBER: 09/493,783

EXAMINER: Susanna M. Meinecke Diaz

FILING DATE: January 28, 2000

ART UNIT: 3623

FOR: METHOD AND APPARATUS FOR PROBLEM SOLVING, DECISION MAKING AND  
STORING, ANALYZING AND RETRIEVING ENTERPRISEWIDE  
KNOWLEDGE AND CONCLUSIVE DATA

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**TRANSMITTAL LETTER**

Transmitted herewith for filing in the above-identified application are the following documents:

- ☒ Response to Office Action mailed May 17, 2004 (35 pages);  
and
- ☒ Return Postcard

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at 617-542-6000, Boston, Massachusetts.

Applicants believe that no additional fees are due in connection with this submission. However, the Commissioner is authorized to charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Reference No. 24200-002 CON. A duplicate copy of this Transmittal Letter is enclosed.

Respectfully submitted,

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Date: July 9, 2004